

## Item no 5.14

### QUESTION NO 14

**By Councillor Staniforth for answer  
by the Convener of the Transport and  
Environment Committee at a meeting  
of the Council on 2 May 2019**

**Question**            (1) For residents who wish to opt in to the garden waste collection scheme why can they only sign up during specific limited periods?

**Answer**            (1)

**Question**            (2) What arrangements are in place for residents who move into an area where garden waste collection operates where that move takes place outside the sign up window?

**Answer**            (2)

**Question**            (3) What arrangements are in place to allow residents to sign up outside the window where they have been faced with repeated service failure when trying to sign up?

**Answer**            (3)

**Question**            (4) Is it the case that the previous sign up window was 4th Feb – 9th Feb? If so why is the sign-up window so small given that a single week might be when someone is away, has lost internet access, is unwell etc.?

**Answer**            (4)

**Question**            (5) Is it the case that next sign up window is July 2019? If so, what are residents who want to sign up but can't meant to do with garden waste meantime?

**Answer**            (5)

**Question**            (6) When does the service plan to operate continuous sign-up?

**Answer**            (6)